

Area 7/WCIEDD Transportation Program
Policy Manual
2800 Poplar Street, Suite 9A, Terre Haute, IN 47803

SUBJECT: AMERICANS WITH DISABILITIES SECTION: Reasonable Accommodations
ACT COMPLIANCE

EFFECTIVE DATE: Immediately REPLACES: Updated April 1, 2020
APPROVED BY: WCIEDD Board of
Directors
APPROVAL DATE: May 23, 2011

DIRECTIVE:

To ensure all transit services be provided in a way that does not discriminate against persons with disabilities and to full comply with the intent of the Americans with Disabilities Act of 1990.

DEFINITIONS:

Americans with Disabilities (ADA)-Passed by Congress in 1990, this act mandates equal opportunities for persons with disabilities in the areas of employment, transportation, communications and public accommodations. Under this Act, most transportation providers are obliged to purchase lift-equipped vehicles for their fixed route services and must assure system-wide accessibility of their demand response services to persons with disabilities. Public transit providers also must supplement their fixed route services with complementary paratransit services for those persons unable to use fixed route service because of their disability.

PROCEDURE:

No person shall be denied access to participate in transit service, programs, or activities simply because a person has a disability.

Area 7/WCIEDD Transportation Program will provide programs and services in the most integrated setting possible.

Area 7/WCIEDD Transportation Program will establish eligibility standards or rules that ensure individuals with disabilities an equal opportunity to enjoy their services, programs, or activities.

Area 7/WCIEDD Transportation Program will establish policies, practices, and procedures that ensure equal access to individuals with disabilities.

Area 7/WCIEDD Transportation Program will furnish auxiliary aids and services when necessary to ensure effective communications.

Area 7/WCIEDD Transportation Program may provide special benefits, beyond those required by the regulations, to individuals with disabilities.

Area 7/WCIEDD Transportation Program will not require an individual with a disability to accept a special accommodation or benefit if the individual chooses not to accept it.

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Area 7/WCIEDD Transportation Program will not place special charges on individuals with disabilities to cover the costs of measures necessary to ensure nondiscriminatory treatment, such as making modifications required for program accessibility.

Area 7/WCIEDD Transportation Program will operate so that, when viewed in its entirety, the system is accessible to and usable by individuals with disabilities.

RESPONSIBILITIES:

The Transportation Coordinator and Director for the Programs on Aging and Disabled shall be responsible for compliance.

Reasonable Modifications due to COVID-19 - Agency is providing masks, however:

An individual may wear a scarf, loose face covering, or face shield instead of a face mask.

The Agency is providing pick up of food from various locations including stores, food pantries, etc or prescriptions and delivering to the door of the individual.